

At TRAC, our mission is to enhance legal protections for tenants in BC

Take TRAC's Renting It Right course to learn more about your rights and how to enforce them:
rentingitright.ca



TENANT RESOURCE & ADVISORY CENTRE

Our core values are:

Tenants deserve free legal aid

Tenants deserve access to justice

Tenants deserve security of tenure

Do you know your rights as a tenant?

Housing is a basic human right

When can my landlord increase rent and by how much?

What makes an eviction legal?

What repairs is my landlord responsible for?

When can my landlord keep my security deposit?

When can my landlord enter my unit?

Unit #150-900 Howe St
Unceded xʷməθkʷəy̓əm (Musqueam), Skwxwú7mesh (Squamish), and səliłwətał (Tsleil-Waututh) territories (Vancouver, BC)
V6Z 2M4

604-255-3099
toll free 1-800-665-1185
tenants.bc.ca

English

Visit TRAC in-person to get support with:

- Learning about your rights as a tenant
- Getting your security deposit back
- Fighting wrongful evictions
- Communicating with your landlord
- Residential Tenancy Branch Dispute Resolution proceedings
- Connecting to other services and more!

Find our hours online or by calling in.

Subscribe to our newsletter for updates!



Housing Law Clinic

TRAC's legal advocates and lawyers can provide legal advice and representation at the Residential Tenancy Branch and BC Supreme Court. An in-person or phone intake process determines eligibility for these services.

HOWE STREET

#150-900
Howe St
(entrance on
Smithe St)

SMITHE STREET

TRAC

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Tenant Infoline

TRAC offers free legal information about your tenancy over the phone:
604-255-0546 | 1-800-665-1185

Workshops

TRAC offers workshops to public sector, non-profit and grassroots organizations. To request a workshop, please visit our website and complete the request form.

Multilingual Services

If you need support in your preferred language, we can connect you with an interpreter by phone during your Drop-In or Infoline session.

tenant rights

TRAC receives ongoing support from the following funders:



Department of Justice
Canada



Ministère de la Justice
Canada